



Asset Management Consultant Role

Product Implementation/Consultancy

The implementation of asset management software packages on customers' premises, together with post-sales consultancy, providing advice and guidance on the packages and other related matters, and functional support to customers in their use of the systems, to resolve problems and ensure that they achieve maximum benefits from the potential of the packages.

When carrying out the role, the Consultant will be required to deal with:

- highway networks
- processing of Condition Surveys, using accredited UKPMS software
- asset inventory requirements for all assets in the highway, including structures and street lighting
- the requirements for Asset Valuation and Best Value Performance Indicators (BVPI) for highways, structures and street lighting.

Technical installations will be carried out by other nominated specialist Consultants. Consultants in this role need to understand the functions of all components of both Symology and third-party software, be aware of the limitations of each architecture, and be able to advise customers on the appropriate solution for any particular platform/environment.

Pre-sales Activities

Assisting with sales proposals, tender responses, demonstration of our software to prospective customers and discussions with them concerning the ways in which the packages can be used to meet their requirements.

Attendance at conferences and exhibitions.

Presentations at seminars and User Group meetings.

Training

The provision of training in the area of asset management on an ad-hoc basis at customers' premises, and internally to colleagues.

The preparation of training course material and running of training courses/workshops.

Quality Assurance

Assisting with the testing of software versions produced by Development, prior to release to customers.

Customer Support

In addition to support provided during implementations, assistance may be required from time to time in relation to calls received by the Help-desk.

Documentation Production

Assisting with the production of help system, training and product information documentation.

General Requirements

The successful candidate will have the ability to contribute within a number of the above activity areas, together with the enthusiasm and commitment to extend their skills base throughout the team functions. A capability to work both individually and as part of a team is required. First class communication skills, written and oral, are essential. Above all, care and attention to detail and an aspiration for perfection are required.

Experience in Local Government, Civil Engineering or construction is essential, whilst previous software applications experience of large-scale commercial systems would be advantageous.