

Routine & Planned Maintenance



Summary

The Routine and Planned Maintenance module allows fixed programmes of work to be established, and prompted on a cyclic or on-demand basis.

Calendar-based cyclic frequency patterns may be defined for each schedule of rates item, allowing irregular patterns of work to cover seasonal activities.

Start and finish dates may be established, both for contracts and individual sites. Special facilities exist to import programmes of work and to remove work items in bulk.

A Bill of Quantity function is available, including costs based on a variety of internal, recharge or contractors rates. This can be operated over any defined period, to meet the requirements of tender preparation, evaluation of responses, and costing.

Once a contract is started, orders for contractors may be produced in accordance with the work programme, often on a weekly or monthly basis.

Any ad-hoc work requirements may be added as variations to the scheduled work, with additional cost elements. Direct electronic interfacing with contractor modules is available, if required.

Automatic recharge facilities produce invoices for the onward charging of works to individual sites, with on-cost options.

Multiple contracts are accommodated, each with its own terms and programmes of work.

Up to date expenditure information is available instantaneously, with optional exception reporting to highlight areas needing attention.

Inspections can be prompted or randomly selected for specific sites, and the results recorded.

Formal documents to contractors, identifying defects in workmanship, can be produced.

Other correspondence details can also be accommodated, including production of standard letters related to particular sites.

Key Features

Full BS7666 compatibility

Multiple contracts

On-demand or frequency-based

Diary-based frequency patterns

Irregular/seasonal activities

Grounds Maintenance and environmental functions

Tender preparation and costing

Bill of quantity print

Performance contract option

Contract year processing

Flexible order print

Enquiry/report by contract, location, expenditure code

Inspection due and result recording

Random sampling

Electronic interface to contractor

Links with General Maintenance for ad-hoc requirements

Full expenditure/commitment control

Profiled costs through the year

Rechargeable Works processing

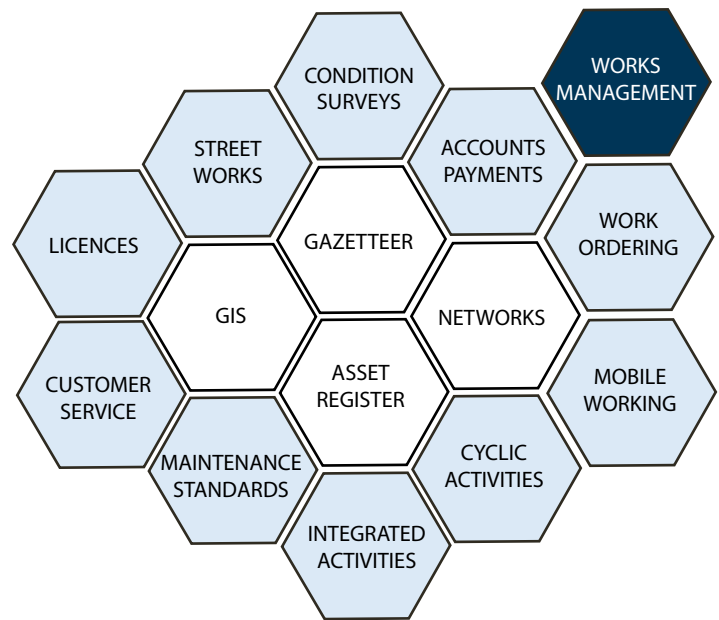
Full management reporting

Insight comprises a range of highly integrated modules that can be used in various combinations, to provide individual solutions for the areas shown on the diagram in beige.

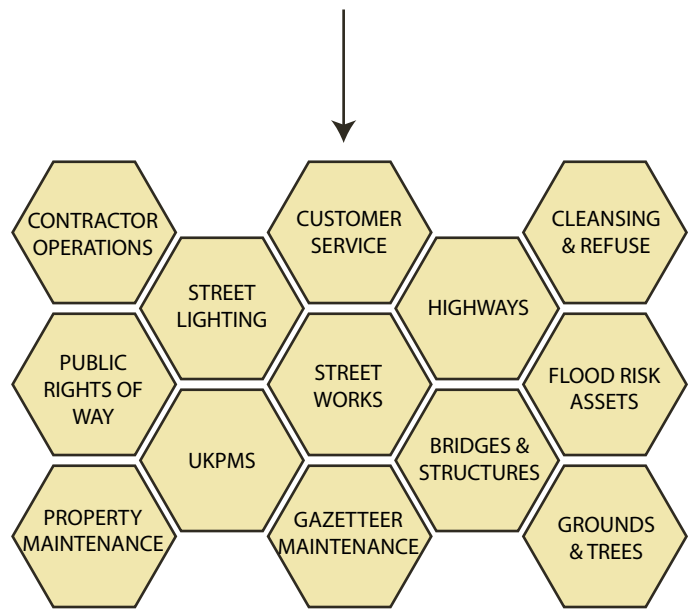
In total, the system provides the capability to manage ALL of these solution areas as part of a single integrated system.

This offers the opportunity for cost and efficiency savings (in line with the Gershon review), by streamlining operational practices and reducing the number of systems used to manage these areas.

Further savings can also be realised, since only one set of interfaces are required to be established and maintained with external and corporate systems.

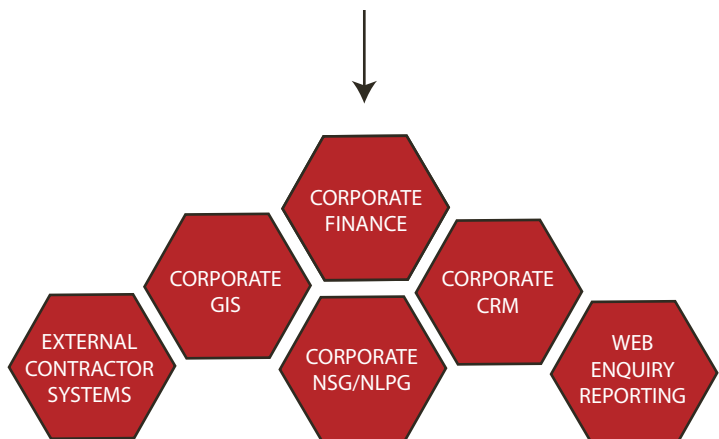


MODULES



SOLUTION AREAS

WEB SERVICES (XML & SOAP)
COM and ODBC



CORPORATE/EXTERNAL SYSTEMS

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